

COMMUNITY HEALTH WORKER CERTIFICATE: HEALTH SYSTEM FOCUS

The Community Health Worker Certificate Program: Health System Focus is a specialized and comprehensive training initiative designed to equip individuals with the necessary knowledge and skills to excel in Community Health Worker's roles within the healthcare sector: The program brings unique perspectives from all essential aspects of health care, including medical and pharmacy practice, social work, and community health outreach, and empowers participants to make a positive impact on patient care and community well-being.

PROGRAM HIGHLIGHTS

Comprehensive Curriculum

The program offers a carefully curated curriculum that blends theoretical knowledge with hands-on practical experiences. The coursework covers a wide range of topics, including an overview of measuring vital signs such as blood pressure, collecting blood glucose value, and teaching proper use of asthma devices, patient communication, community outreach, health education, health advocacy, and cultural competency. They will also learn to identify social determinants of health and develop strategies to address healthcare disparities within diverse populations.

Experienced Faculty

Participants will be guided by experienced and licensed pharmacists and healthcare professionals who possess in-depth knowledge of their respective fields. They will provide mentorship and guidance to ensure students' success in both roles.

Practicum Experience

To strengthen the participants' learning experience, the program includes a practicum component. This allows participants to apply their knowledge in real-world settings, working closely with pharmacists and the chance to positively impact patient care and community health outcomes.

Course Outline:

1. Introduction to CHW role
2. Vital signs
3. Basics of common chronic diseases
4. Lifestyle modification
5. CMM support functions
6. Device counseling
7. Patient engagement
8. Communication
9. Professional skills and conduct
10. SDOH management
11. CQI
12. Outreach
13. Service coordination and navigation
14. Advocacy
15. Capacity building
16. Education and facilitation
17. Individual and community assessment

Target Audience: Individuals with a passion for improving healthcare outcomes, advocating for community well-being, and bridging the gap between medical care, pharmacy, social work, and community health.

Goal: Equip individuals with the necessary knowledge and competencies to contribute positively to patient care and the overall health of communities.

Length of Program: Minimum 80 hours of didactic and field experience. Meets state requirements

For more information, contact pharmce@usc.edu



Community Health Worker Certificate: Health System Focus

November 28, 2023

The Community Health Worker Certificate Training will consist of a three-part structure. Each part is designed to build upon the previous one, providing community health workers with a comprehensive skill set to address the diverse health needs of their communities effectively. The training program emphasizes hands-on experiences, case studies, and practical applications to ensure competency and readiness for serving the community.

Seminar Agenda

Self Study Part 1:

- Introduction to Clin. Pharm. Tech/CHW
- Vital signs
- Hypertension
- Diabetes
- Asthma/COPD
- Cholesterol
- Lifestyle Modification
- Obtaining medication history
- CMM check-in service

Live In-Person Training Part 1 (11/28/23)

- Outreach: CMM recruitment and retention, customer service
- Overview of common chronic diseases (DM, HTN, cholesterol, asthma/COPD)
- Obtaining med history
- CMM Check-in
- Vital signs
- Insulin administration

12

hours of
Continuing Education
for Pharmacy technicians
(7.5 hours of home-study
and 4.5 hours of live
training)



LOCATION

USC Health Sciences Campus
1540 Alcazar Street, CHP 106
Los Angeles, CA 90089-9003



TIME AND DATE

Tuesday, November 28, 2023
10:00am to 3:00pm

For a full list of speakers and learning objectives. please visit
<https://mann.usc.edu/program/continuing-education/>

USC Mann

Alfred E. Mann School of Pharmacy
and Pharmaceutical Sciences



The University of Southern California Mann School of Pharmacy and Pharmaceutical Sciences is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This activity is eligible for ACPE credit; see final CPE activity announcement for specific details.