# PGY-1 Residency Program Community-Based Pharmacy



**UCI Health** 

**986** PHARMACY

USC School of Pharmacy with USC Pharmacy, Keck Medical Center of USC Specialty Pharmacy, Ralphs Pharmacy (Kroger), CliniCare Pharmacy, UC Irvine Senior Health Center, and 986 Pharmacy



Keck Medicine of USC



CLINICARE



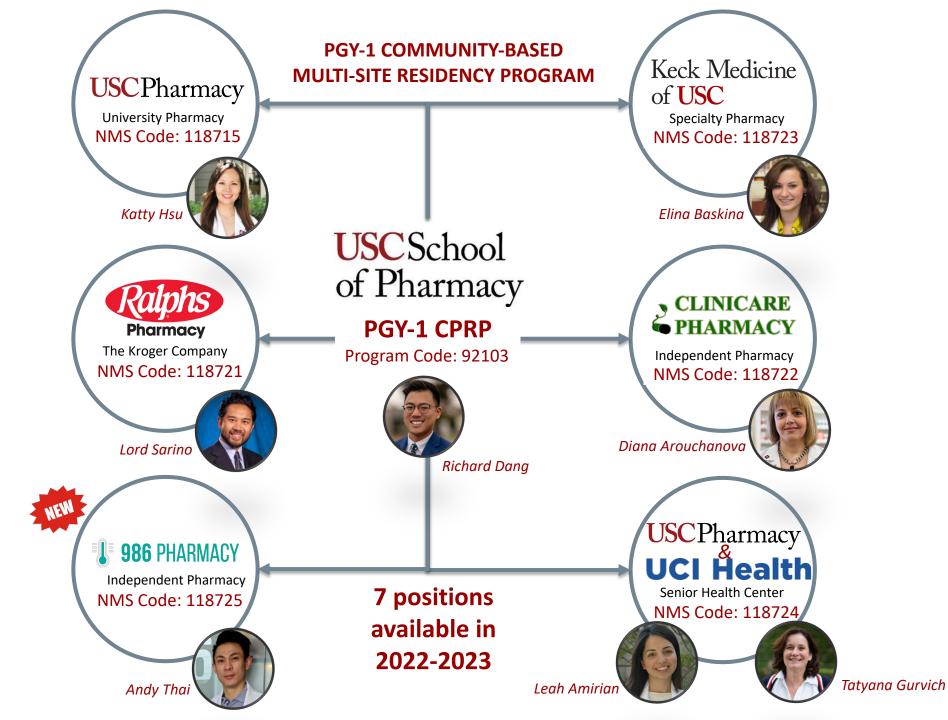
### Richard Dang, Pharm.D., APh, BCACP, FCPhA

Assistant Professor of Clinical Pharmacy

Program Director, PGY-1 & PGY-2 Community-Based Pharmacy Residency Program (CPRP)

University of Southern California, School of Pharmacy

USC School of Pharmacy





#### **APhA/ASHP Accredited Established in 1999**



NUMBER OF RESIDENTS TRAINED

**CURRENT NUMBER OF RESIDENTS** 





### **Allison Chacon**

**PGY2 Community Pharmacy** achacon@usc.edu **USC**Pharmacy



### **Jeremy Dow**

**Community Pharmacy** jdow@usc.edu





# Whitney Fakolade

6 PGY-1

**1 PGY-2** 

**Community Pharmacy** fakolade@usc.edu

**USC**Pharmacy



### **Diane La**

**Community Pharmacy** dianela@usc.edu **CLINICARE <b><sup>6</sup> PHARMACY** 



### Helena Mahsaradjian

**Community Pharmacy** mahsarad@usc.edu



### **Megan Matthews**

**Community Pharmacy** mematthe@usc.edu

**USC**Pharmacy **UCI Health** 

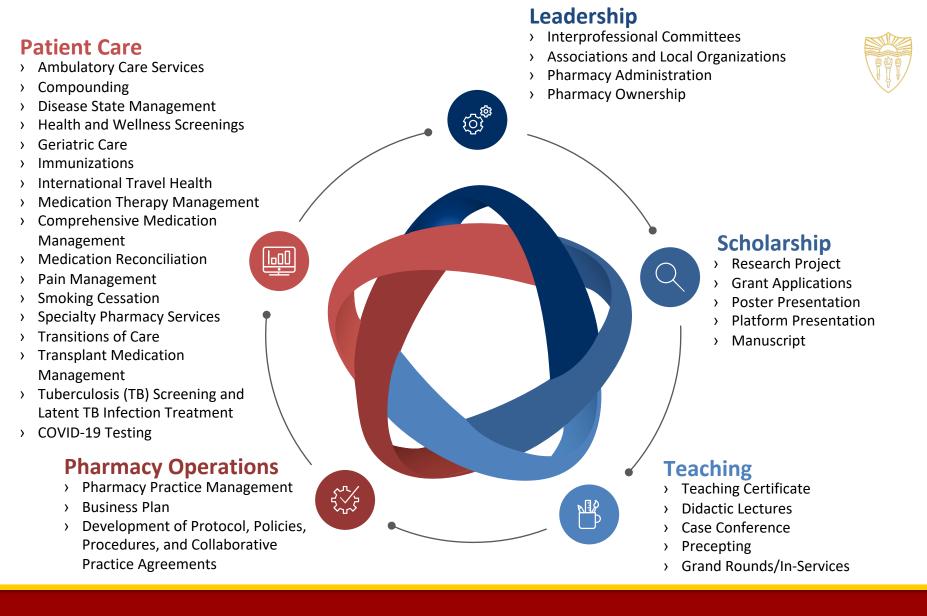


# **Edwin Shamtob**

**Community Pharmacy** eshamtob@usc.edu

**USC**Pharmacy

# **USC**School of Pharmacy

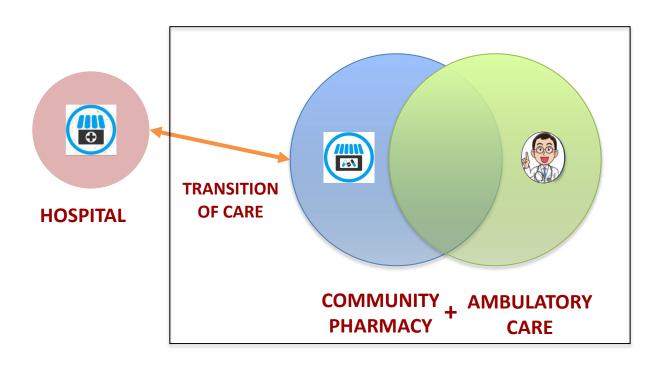


# USC School of Pharmacy

# **COMMUNITY-BASED PHARMACY**



takes place in settings where patient care is delivered outside of the inpatient health-system setting = ALL OUTPATIENT SETTINGS



https://www.pharmacist.com/community-based-pharmacy-practice

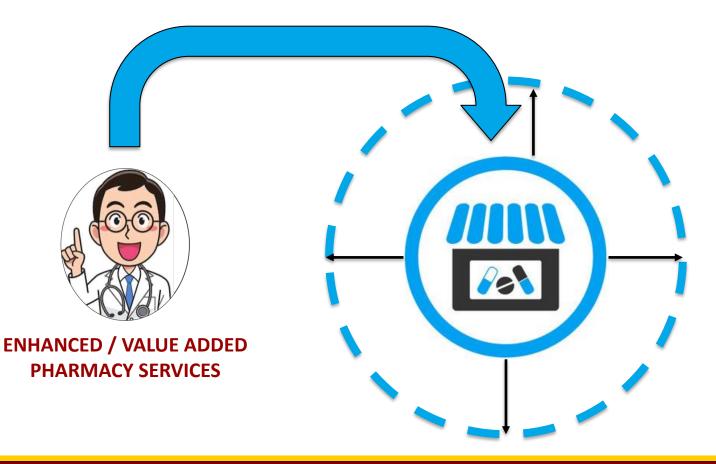
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- Chain and independent pharmacies
- Hospital-based outpatient clinics and pharmacies
- Physician offices
- Free clinics
- Federally qualified health centers
- Nursing homes
- Telehealth
- Houses of worship
- Barber shops
- Community health
   events



# DEVELOPMENT & INTEGRATION OF CLINICAL SERVICES

- Quality improvement project
- Business plan
- Protocol/CPA development







# **USC**Pharmacy

University Pharmacy NMS Code: 118715

Katty H

Resident Ani Ekizian explains travel precautions to student at the USC International Travel Health Clinic.

USC Health Sciences Campus 1985 Zonal Ave., Los Angeles, CA 90089



USC Medical Plaza Pharmacy & Transplant Pharmacy Pharmacy Care Clinic Keck Medical Center of USC USC Pain Center Department of Family Medicine USC Medication Management Center Eric Cohen Student Health Center of USC

**USC University Park Campus** 1150 West Jefferson Blvd., Suite 150, Los Angeles, CA 90089

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USC Pharmacy USC Health Center Pharmacy Pharmacy Care Clinic Department of Internal Medicine USC Engemann Student Health Center

USC Pharmacies serve as a model for integrating patient care services into a community pharmacy.

**SC**Pharmacy

# USC School of Pharmacy

**EMPHASIS IN GERIATRIC CARE** 



**UC Irvine Medical Center** 101 The City Drive South Pavilion 4, Building 25, Orange, CA 92868 4

UC Irvine Senior Health Center Geriatric Primary Care Health Assessment Program for Seniors (HAPS) CMM, MTM, Refills, Med Recs, TOC

#### USC Verdugo Hills Hospital 1808 Verdugo Blvd. # 11, Glendale, CA 91208



USC Pharmacy: USC Verdugo Hills Professional Pharmacy & Clinic



Leah Amirian

**USC**Pharmacy

UCI Health

Senior Health Center NMS Code: 118724

Tatyana Gurvich

#### **EMPHASIS IN SPECIALTY PHARMACY**

Executive Director of Community Pharmacies Raffi Svadjian establishes a "high touch, high cost" medication



Specialty Pharmacy NMS Code: 118723

Elina Baskina

Resident Havan Truong calls a patient to conduct followup evaluations which improves adherence.



Keck Medicine of USC Specialty Pharmacy 1000 S. Fremont Ave., Alhambra, CA 91803

**Specialty Pharmacy** 



Keck Medical Center of USC 1520 San Pablo St., Los Angeles, CA 90033

Rheumatology Clinic Multiple Sclerosis Clinic Cystic Fibrosis Clinic Oncology Clinic



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Ralphs Pharmacy 12842 Ventura Blvd, Studio City, CA 91604



Pharmacy Clinical Services Employee Wellness Programs

Ralphs Corporate Office 1100 W. Artesia Blvd., Compton, CA 90220



Residents Tracey Low and Allison DePaul featured in an *Pharmacy Today* article highlighting patient care programs.



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Lord Sarino

Resident Karin Kharloubian

providing diabetes education



CliniCare Pharmacy featured in numerous media outlets (FOX, USA Today, NPR) for its innovative services.

Pharmacy Internal Medicine Clinic APP Care Center (MTM, CMM, DSM TOC)

9245 Reseda Blvd., Northridge, CA 91324

**CliniCare Pharmacy** 

Owner Diana Arouchanova meets with a patient twice a week for a hypertension management program.

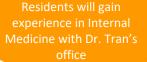


Dr. Hanriet Minasian-Arakelian Do Internal Medicine



Diana Arouchanova







986 Pharmacy - Rosemead 8054 Garvey Ave #101, Rosemead, CA 91770

Pharmacy Clinical Services Corporate Office Long-term Care Services Specialty Pharmacy Services

Wynn Medical Center 9126 Valley Blvd, Ste B, Rosemead, CA 91770

Internal Medicine Rheumatology Dermatology Diagnostics/Procedures

**986** PHARMACY

Independent Pharmacy NMS Code: 118725

Andy Thai

#### Dr. Huynh Tran, MD

Dr. Huynh Wynn Tran is a board certified, fellowshiptrained Internal Medicine physician who specializes in rheumatology and dermatology.

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#### **LEARNING EXPERIENCES**

Program	Core Learning Experience	Core Learning Experience	Elective Learning Experience
USC Pharmacy	<ul> <li>Patient Centered Dispensing <ul> <li>USC Health Center Pharmacy</li> <li>USC Medical Plaza Pharmacy</li> </ul> </li> <li>Community-Based/Ambulatory Patient Care <ul> <li>USC Health Center Pharmacy Clinic (Student Health)</li> <li>USC Medical Plaza Pharmacy (PharmCare) Clinic (Student Health, Family Medicine, Transition of Care)</li> </ul> </li> </ul>		986 Pharmacy - Rosemead Administration/Leadership/Pharmacy Ownership 986 Pharmacy Corporate Office CliniCare Pharmacy Ralphs Corporate Office USC Pharmacies CliniCare Pharmacy CliniCare Pharmacy CliniCare Pharmacy
Keck Medicine of USC Specialty Pharmacy	<ul> <li>Patient Centered Dispensing         <ul> <li>Keck Medicine of USC Specialty Pharmacy</li> </ul> </li> <li>Community-Based/Ambulatory Patient Care         <ul> <li>Autoimmune (Rheumatology/GI) Clinic</li> <li>Cystic Fibrosis Clinic</li> <li>Neurology/Dermatology/Allergy Clinic</li> <li>Oncology Clinic</li> </ul> </li> </ul>	USC School of Pharmacy Orientation Teaching Certificate Program	CliniCare Pharmacy APP Care Center (MTM/Adherence)     CliniCare Pharmacy APP Care Center (DSM/TOC)     CliniCare Pharmacy Internal Medicine Clinic     Keck Medical Center of USC         Keck Ambulatory Pharmacy Services (KAPS) Clinic         Specialty: Autoimmune
USC Pharmacy & UC Irvine Health Center	<ul> <li>Patient Centered Dispensing         <ul> <li>USC Verdugo Hills Professional Pharmacy</li> </ul> </li> <li>Community-Based/Ambulatory Patient Care         <ul> <li>USC Verdugo Hills Professional Pharmacy Clinic</li> <li>UC Irvine Senior Health Center (geriatric care)</li> </ul> </li> </ul>	Leadership and Practice Advancement     Residency Research Project	(Rheumatology/GI) Clinic Specialty: Cystic Fibrosis Clinic Specialty: Neurology/Dermatology/Allergy Clinic Specialty: Oncology Clinic USC Pain Center Los Angeles County-USC Medical Center (LAC- USC) Edward R. Roybal Comprehensive
Ralphs Pharmacy	Patient Centered Dispensing Ralphs Pharmacy Community-Based/Ambulatory Patient Care Edward R. Roybal Comprehensive Health Center Leadership Ralphs Corporate Office		Health Center Endocrine Specialty Clinic Maternal, Child, Adolescent, and Adult (MCA) Center (HIV) Ralphs Pharmacy UC Irvine Senior Health Center (geriatric care)
CliniCare Pharmacy	<ul> <li>Patient Centered Dispensing <ul> <li>CliniCare Pharmacy</li> </ul> </li> <li>Community-Based/Ambulatory Patient Care <ul> <li>CliniCare Pharmacy APP Care Center (MTM/Adherence)</li> <li>CliniCare Pharmacy APP Care Center (DSM/TOC)</li> <li>CliniCare Pharmacy Internal Medicine Clinic</li> </ul> </li> </ul>		USC School of Pharmacy Advanced Teaching Certificate USC Health Center Pharmacy USC Health Center Pharmacy Clinic USC Medical Plaza Pharmacy USC Medical Plaza Pharmacy (PharmCare) Clinic USC Virtual Pharmacist Care & Medication Management Center USC Verdugo Hills Professional Pharmacy
986 Pharmacy	Patient Centered Dispensing 986 Pharmacy - Rosemead Community-Based/Ambulatory Patient Care Wynn Medical Center Leadership 986 Pharmacy Corporate Office		Pharmacy • USC Verdugo Hills Professional Pharmacy Clinic

# SAMPLE SCHEDULE LONGITUDINAL LEARNING EXPERIENCES



Day	LE
Monday	Patient Centered Dispensing
Tuesday	Patient Care – Community-Based/Ambulatory Care
Wednesday	Patient Care – Community-Based/Ambulatory Care
Thursday	USC Resident Seminar & Teaching Certificate
Friday	Patient Centered Dispensing



#### Residency Year Learning Experience Planning Calendar

July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Orientation											
			1	eaching Certifi	cate Program	(Weekly, Th)					
Projects (Varies)											
Leadership (Varies)											
Patient Centered Dispensing (Weekly, M/W/F)											
				Community-Ba	sed Patient Ca	re - Core (Wee	kly, M/W/F)				
Patient Care - Elective (Weekly, Tu)											

#### USC Pharmacies & Clinics

Orientation	Concentrated	Required	USC School of Pharmacy
Patient Centered Dispensing	Longitudinal	Required	USC Pharmacy (Health Center Pharmacy/Medical Plaza Pharmacy)
Community-Based Patient Care - Core	Longitudinal	Required	USC Pharmacy Care Clinic (Student Health Center, Family Medicine, Transitions of Care)
Patient Care - Elective	Rotational	Elective	USC Pain Center, USC Medication Management Center, USC KAPS Clinic, LAC-USC HIV
Teaching Certificate Program	Longitudinal	Required	USC School of Pharmacy
Projects	Longitudinal	Required	USC School of Pharmacy
Leadership	Longitudinal	Required	USC School of Pharmacy

#### Residency Year Learning Experience Planning Calendar

July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Orientation											
			1	eaching Certifi	icate Program	(Weekly, Th)					
Projects (Varies)											
Leadership (Varies)											
Patient Centered Dispensing (Weekly, W/F)											
			Community-E	ased Patient C	Care - Core (We	ekly, W/F)					
				Geriatric	Patient Care -	Core (Weekly,	M/Tu)				
										Patient Care - I	Elective (Varies)

#### USC Pharmacy & UC Irvine Senior Health Center (Geriatrics)

Concentrated	Required	USC School of Pharmacy								
Longitudinal	Required	USC Pharmacy (Verdugo Hills Professional Pharmacy)								
Longitudinal	Required	USC Pharmacy Care Clinic (Family Medicine)								
Longitudinal	Required	UC Irvine Senior Health Center								
Rotational	Elective	USC Pain Center, USC Medication Management Center, USC KAPS Clinic, LAC-USC HIV								
Longitudinal	Required	USC School of Pharmacy								
Longitudinal	Required	USC School of Pharmacy								
Longitudinal	Required	USC School of Pharmacy								
	Concentrated Longitudinal Longitudinal Longitudinal Rotational Longitudinal Longitudinal	Concentrated         Required           Longitudinal         Required           Longitudinal         Required           Longitudinal         Required           Longitudinal         Required           Longitudinal         Longitudinal           Longitudinal         Required           Longitudinal         Required           Longitudinal         Required								

#### Residency Year Learning Experience Planning Calendar

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July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	
Orientation												
			Т	eaching Certifi	icate Program	(Weekly, Th)						
	Projects (Varies)											
	Leadership (Varies)											
	Patient Centered Dispensing (Weekly, M/F)											
					Corprorate	- Core (Week	ly, Wed)					
	Am	nbulatory Care	Patient Care - Co	ore (Weekly, T	u)							
							Tu)					

#### Ralphs Pharmacy (Kroger)

Orientation	Concentrated	Required	USC School of Pharmacy	t
Patient Centered Dispensing	Longitudinal	Required	Ralphs Pharmacy #759	
Corporate	Longitudinal	Required	Ralphs Corporate Office	┟
Ambulatory Care Patient Care - Core	Rotational	Required	Edward R. Roybal Comprehensive Health Center	ł
Patient Care - Elective	Rotational	Elective	USC Pharmacy Care Clinic, USC Pain Center, USC Medication Management Center, USC KAPS Clinic, LAC-USC HIV	ł
Teaching Certificate Program	Longitudinal	Required	USC School of Pharmacy	
Projects	Longitudinal	Required	USC School of Pharmacy	ł
Leadership	Longitudinal	Required	USC School of Pharmacy	L

			Resid	lency Ye	ar Learni	ng Exper	ience Pla	nning Ca	lendar		
July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Orientation											
				Tea	ching Certificate P	rogram (Weekly, 1	ſh)				
	Projects (Varies)										
	Leadership (Varies)										
	Patient Centered Dispensing (Weekly, M/F)										
Specialty Patient	Care (Cystic Fibrosis)	- Core (Weekly, Tu)									
Patient Car	re Elective - Core (W	eekly, Wed)									
			Specialty Patient	Care (Oncology) - Core	(Weekly, Tu/Wed)						
						Specialty Patient Ca	are (Autoimmune) - Co	re (Weekly, Tu/Wed)			
									Specialty Patient Care	(Neurology/Derm/Allergy) -	Core (Weekly, Tu/Wed)

Keck Medicine of USC Specialty Pharm	nacy		
Orientation	Concentrated	Required	USC School of Pharmacy
Patient Centered Dispensing	Longitudinal	Required	Keck Medicine of USC Specialty Pharmacy
Cystic Fibrosis	Rotational	Required	Keck Medical Center of USC
Oncology	Rotational	Required	Keck Medical Center of USC
Autoimmune	Rotational	Required	Keck Medical Center of USC
Neurology/Derm/Allergy	Rotational	Required	Keck Medical Center of USC
Patient Care - Elective	Rotational	Elective	USC Pharmacy Care Clinic, USC Pain Center, USC Medication Management Center, USC KAPS Clinic, LAC-USC HIV
Teaching Certificate Program	Longitudinal	Required	USC School of Pharmacy
Projects	Longitudinal	Required	USC School of Pharmacy
Leadership	Longitudinal	Required	USC School of Pharmacy

#### Residency Year Learning Experience Planning Calendar

July	August	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Orientation											
			Teaching Ce	ertificate Progr	am (Weekly, T	h)					
	Projects (Varies)										
	Leadership (Varies)										
	Patient Centered Dispensing (Weekly, Monday)										
Community-Based Patient Car	e (MTM) - Core (Weekly, Mon-Fr	i)									
					nity-Based Pat						
				Ambul	atory Clinic Pati	ient Care (Inter	nal Medicine)	- Core (Weekly	/, Wed)		
										Patient Care - I	Elective (Varies)

# USC School of Pharmacy

CliniCare Pharmacy			
Orientation	Concentrated	Required	USC School of Pharmacy
Patient Centered Dispensing	Longitudinal	Required	CliniCare Pharmacy
Pharmacy Ownership	Rotational	Elective	CliniCare Pharmacy
Community-Based Patient Care (MTM) - Core	Longitudinal	Required	CliniCare Pharmacy
Community-Based Patient Care (APP Care Center) - Core	Longitudinal	Required	CliniCare Pharmacy
Community-Based Patient Care (Internal Medicine) - Core	Longitudinal	Required	CliniCare Pharmacy
Patient Care - Elective	Rotational	Elective	USC Pharmacy Care Clinic, USC Pain Center, USC Medication Management Center, USC KAPS Clinic, LAC-USC HIV
Teaching Certificate Program	Longitudinal	Required	USC School of Pharmacy
Projects	Longitudinal	Required	USC School of Pharmacy
Leadership	Longitudinal	Required	USC School of Pharmacy







## **Graduate Spotlight**



Albert Bach CPRP 2012-2013 Assistant Professor, Chapman University





Edith Mirzaian CPRP 2001-2002 Assistant Dean of Curriculum, USC School of Pharmacy



Ken Thai CPRP 2002-2003 CEO, 986 Pharmacy

### "

The USC CPRP gave me the best training I could have asked for as a new pharmacist. I felt well prepared and confident to enter any community and ambulatory care setting. There is a wide variety of experiences that help residents become well rounded in both clinical and nonclinical aspects of pharmacy.



Michelle Hormozian CPRP 2018-2019 Clinical Coordinator, USC Pharmacies

- Initial employment settings:
  - Ambulatory care: 27%
  - Chain pharmacy: 27%
  - Independent pharmacy: 10%
  - Academic: 10%
  - Hospital pharmacy: 6%
  - Admin/Management: 4%



Linh Lee CPRP 2001-2002 VP of Pharmacy, Ralphs Pharmacy

Peggy Han CPRP 1999-2000 Director, Medical Science Liaisons, Genentech



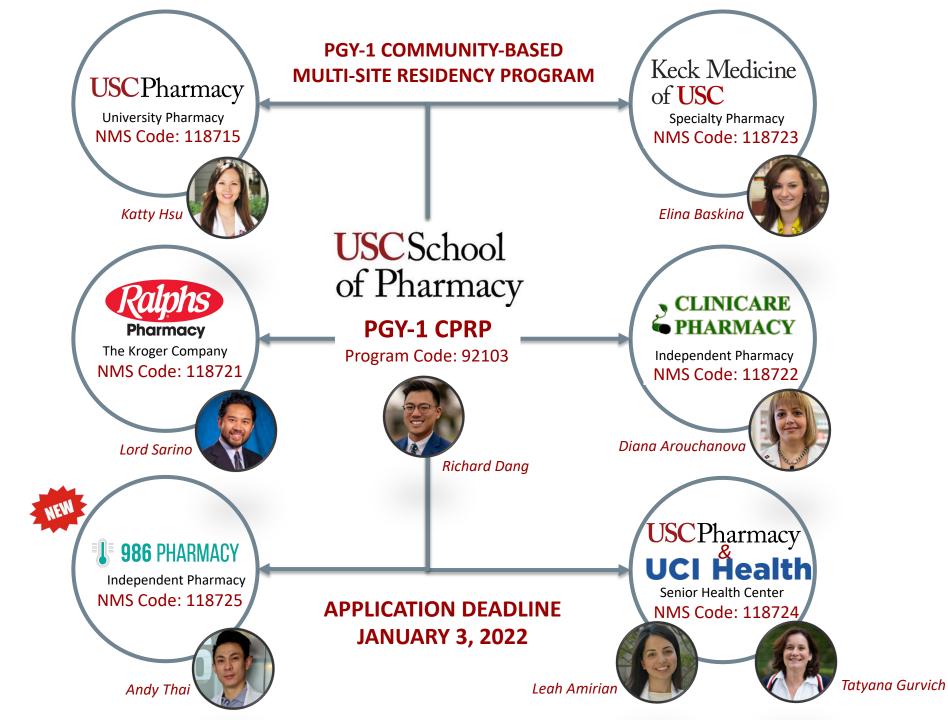


Krysty Avila CPRP 2017-2018 Primary Care Clinical Pharmacist at St. John's Well Child & Family Center

Kari Trotter Wall CPRP 2003-2004 Director of Pharmacy, USC Pharmacies



USC School of Pharmacy







### Richard Dang, Pharm.D., APh, BCACP, FCPhA

Assistant Professor of Clinical Pharmacy Program Director, PGY-1 & PGY-2 Community-Based Pharmacy Residency Program (CPRP) University of Southern California, School of Pharmacy

Email (preferred): <u>rdang@usc.edu</u> Office: 323-442-0097

https://pharmacyschool.usc.edu/program/residency-program/ https://bit.ly/usccprp22





Keck Medicine of USC







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